

## Post Event Report

### Singapore Polytechnic Lecture Talk “Performance Management”

**6<sup>th</sup> January 2009**

Christine Chan, Senior Manager of Operations & HR, delivered a lecture talk on “Performance Management” at the campus of Singapore Polytechnic (SP).

In a lecture hall filled with approximately 50 students, Christine started off by introducing her working experience in the HR industry, and gave an overview of Adecco and the services we provide. Her presentation covered areas such as the purpose and benefits of performance management, the perspectives from an organization and employees’ point of view and the errors to avoid in performance management. To make the lecture more practical, Christine also shared with the students the practices adopted by Adecco.

Many questions were raised by the students. Some of which included, “What is your thoughts about 360 degree feedback?”, “Is the feedback channel between front-line staff and managers open in Adecco?” and “How do you motivate your staff?” In response, Christine answered their questions with ease and with utmost confidence, citing with examples to support her answers.

After the lecture, Ms Juliana Ong, Lecturer for HRM Section, shared with us that it is valuable for the students to receive information of the real working world from us who are in the human resource industry. Through our sharing, they would be able to gain greater insights and understanding on the way Performance Management is conducted outside upon graduation.

Kudos to Christine and Jaslyn for creating a good impression in front of the students at SP!



SP students giving Christine their utmost attention that you can even hear a pin drop.



Christine's words of knowledge and insights